

# User Guide

Provided By The Lifestyle Medicine Group

8800 SE Sunnyside Rd. Suite 224 - South Clackamas, OR 97015

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## Introduction

Congratulations for taking this opportunity to use the technology at your fingertips to efficiently manage your office responsibilities while maximizing your profit potential. The MNT Assistant<sup>™</sup> uses resources available both on your computer and over the Internet to help you serve your clients and make your practice more effective.

It is important that you understand how the MNT Assistant<sup>™</sup> works. The MNT Assistant<sup>™</sup> program resides on your computer, while it's data resides on a secure internet server in the cloud.

We are committed to providing you quality service and outstanding resources. We strive to promote MNT as a key element of quality healthcare. If you have any comments or suggestions, please contact us. We are dedicated to your success.

#### Why the MNT Assistant™?

There are many other applications that do scheduling, billing and help document notes. Some are even free. The MNT Assistant<sup>™</sup> was made for RDNs by RDNs. Medical Nutrition Therapy documentation requirements can be very confusing; some are unique to RDNs (such as use of the nutrition care process) and many are required for reimbursement. The Academy of Nutrition and Dietetics (AND) created the Nutrition Care Process to enhance communication; we developed MNT Assistant<sup>™</sup> to enhance profitability and practice.

## System Requirements

Operating System - Windows 7 or greater CPU - 1 Ghz or greater Memory - 2 Gb or greater Display - 1024 × 768 or greater

## Installation

To install the MNT Assistant<sup>™</sup> you can download it from this link: <u>http://lynngobbledesigns.com/mntassistant/MNTAssistant4.exe</u>

Note: The installation will install Microsoft Access 2013 32 bit runtime unless you have Access 2013 32 bit or greater already installed. It will also install an SQL server component to connect to SQL Azure where your database is stored.

#### Known Installation Issues:

Access 2010/2013/2016 64 bit: If you have Access 2010/2013/2016 64 bit then you will need to uninstall it and install the runtime that came with the installation or the 32 bit version. The MNT Assistant<sup>™</sup> is not compatible with these versions.

Antivirus: Some antivirus programs will prevent or warn you when downloading or updating the MNT Assistant<sup>™</sup>. If you have trouble downloading or updating the MNT Assistant<sup>™</sup>. Disable your antivirus for a few minutes and try again.

### Updates

When an update is available it will tell you to update before you login. The update usually takes a few minutes with broadband internet. Some antivirus software have issues with the update process. If you have trouble updating disable the antivirus for a few minutes while it updates.

## **Getting Started**

After you login with your username and password the screen below will come up.

	All Patient Information	Reports All	Your Information	/	Ribbon: And navigate the copy/paste, and exit	·
<u></u>	ሐ 늘 📳 🗟	Cut Qia Copy	•	× ;= ;= ;≢ (≢ (≠ )+i ·	ABC 🕜	×
Home	Search New Reports Admin	Paste 🧳 Format Painter	в <u>г</u> ц А. ®2 -		Spell About Check	Exit
	Navigation Home Search	Report Center	Administration	ormatting R.	Spell Check About	Eatt
_	Import Online Surveys	and Patients Use	er Guide			
Check if sur						
are ready to imported Page 26	be	Μ	NT Assist	ant News		
tion Pane		Kee	p up to date on the	MNT Assistant.		

### Basic's on How to Use the Program.

- Before you can start seeing patients, you need to first enter in your information. Click the administration tab. The practice tab comes up. Follow the guide below and fill in the practice, facility and provider forms.
- At the top right of almost every form are two buttons.
  - "Edit/Create/Save" button



- "Create" This will create a new record based on the data you inserted. Note: \* next to a field means it is required.
- "Edit" Allows you to edit the forms fields.
- "Save" Saves your data, your data will not be saved until you click this button.
- "Cancel" button: Discards your current data and puts back what was there before you edited the form.



- More Common Buttons Throughout the MNT Assistant™
  - "Delete" button: Deletes the current record. BEWARE This can not be undone.



- "Show All" text button: Shows all records in the search results Show All
- Record Navigation Selectors: If you don't see all your records listed use these buttons to navigate to the next list of records.

1 - 19 of 19	14	da	14	M
1 12 01 12		- T	-	

• You can't create a claim in the MNT Assistant<sup>™</sup> unless you have all the required fields. If a field name is **bolded** it is required to create a claim.

# Administration Tab

Before you start you will need to setup your practice specific information. Information on each tab under the administration tab is listed below.

## Practice

The Practice tab provides a place to record the contact information of your main office or where you want clients, payers or insurance companies to send their payments.

	Nav	/igate	e to of	ther pra	ctice info	mation	n and setti	ngs	Ed	it / Sa	ive B	lutton	
Home	Search		Report	t Center	Administ	ration							
Practice	Physicians	Insuran	ice	Facilities	Providers	Users	Templates	Val	ues	Ļ			
										Save	-	Cancel	
Practice N	lame	Sample	e Practi	ce		*	Office Pho	one 1	(111) 1	11-2222			*
Address*		111 S T	est Rd.			*	Office Pho	one 2					]
						]	Office Pho	one 3					]
City		Sample	e			*	Fax						
State		CA	• *				Alternativ	/e Line	33				]
Zip/Posta	l Code	94323-	2321	*	Lookup 9-dig	it zip	File Stora	ge	W:\Dr	opbox\	ClientD	atabas 📴	
Country		United	i States	• *			EOB	s			$\sim$	Set File	e Storage
							Logo		·			Locatio	on
									]				
Group NP	4	123454	1			]	MNIT	- IM			Su	rvey Links	
Federal Ta	ax ID Number	123445	i4			]	ASSIS	TANT				,	
Federal T	ax ID Type	EIN											
* This add	fress is used as	s your b	illing ac	ddress.			Ī					Ī	
							ouble Clic our logo in		put			up links ces surv	•

### Fields:

**Practice Name** - Name of your practice, will appear at the top of all reports. Claim line 33.

Address - Practice Address, will be put in the biller address fields in a claim. Claim line 33.

Lookup 9-Digit Zip - Link to zip code lookup website. Claims now require 9 digit zip codes for billers. Claim line 33.

Group NPI - Your practice's Group NPI number. Claim line 33A.

Federal Tax ID Number - Your practice's Federal Tax ID Number. Claim line 25.

Federal Tax ID Type - Select SSN (Social Security Number) or EIN (Entity Identification Number). Claim line 25

Office Phone 1 - Main Phone Number, Claim line 33.

Office Phone 2 - Additional Phone Number.

Office Phone 3 - Additional Phone Number.

Fax - Fax Number.

Alternative Line 33 - Enter a different practice name here if you want a different one to appear in your claims line 33.

**File Storage** - Sets the location on your computer where you store patient files. You have to secure this location to keep your practice HIPAA compliant.

Logo - Double click the logo to add or edit your logo that will appear in your reports.

Survey Links - Shows your unique web links for your patient's to take online surveys.

## Facility

The Facilities tab provides a place to record the contact information for each location of your practice. This may or may not be the same as your practice location information. This is where you provide services. If you have multiple locations, please record the information for each location. Give each one a unique name.

Home	Search	Report Center	Adminis	tration				
Practice Physici	ans Insura	nce Facilitie	s Providers	Users	Templates	Values		
•							Save	Cancel
				Ac	tive 🔽			
Facility Name	Office		* Offic	ce Phone 1				
Address	111 S Samp	ole Rd	Offic	ce Phone 2				
			Offic	ce Phone 3				Eacility Code
City	Sample		Loca	tion Type	11	¥		Facility Code
State	CA	*	Fax					for Claims
Zip/Postal Code	94321-2323	Lookup 9-dig	<u>it zip</u> NPI					
Country	United Sta	tes 💌	Cust	tom ID				

### Fields:

Active - Defaulted to "Yes". Uncheck when you are no longer using this location.

Facility Name - Name of facility. Like office, home, hospital, etc.. Claim line 32.

Address - Facility Address, will be put in the facility address fields in a claim line. Claim line 32.

Lookup 9-Digit Zip - Link to zip code lookup website. Claims now require 9 digit zip codes for billers.

Office Phone 1 - Main Phone Number. Claim line 32.

Office Phone 2 - Additional Phone Number.

Office Phone 3 - Additional Phone Number.

Location Type - Type of location according to claim line 24b.

Fax - Fax Number.

NPI - Facility NPI (optional)

**Custom ID** - A field you can label and store whatever you like. See the Custom Fields tab under the Values tab to edit the name of this field.

## Providers

The Providers tab allows you to record the identity and contact information for all providers seeing patients in your practice.



### Fields:

Active - Defaulted to "Yes". Uncheck when provider is no longer at your practice. First Name - Provider's First Name Middle Initial - Provider's Middle Initial Last Name - Provider's Last Name Provider's Suffix - Provider's Suffix (like RD, MCHES, etc..) Address - Provider's Address **NPI** - Provider's NPI Number Medicare PIN - Provider's Medicare PIN Accepts Assignment - Check this if provider accepts assignment of insurance company payments for claims. Claim line 27. Home Phone - Provider's Home Phone Mobile Phone - Provider's Mobile Phone **Office Phone** - Provider's Office Phone Office Ext. - Provider's Office Extension Fax - Provider's Fax Phone **Custom ID 1** - This field name can be edited in the the custom fields tab. This field is defaulted as "PTAN". Custom ID 2 - This field name can be edited in the the custom fields tab.

Note - Any notes you want to add for this provider

## Users

The Users tab provides a place to record more information about the people using the MNT Assistant<sup>™</sup> and to assign permissions or privileges. This tab is found under the Administration tab. Select the user you want to edit from the record selection window. You will find the users pre-assigned to use the MNT Assistant<sup>™</sup> (to add or remove users, please contact our support staff). User program rights are assigned to each user when the program is initially setup by our support staff. The primary user of the MNT Assistant<sup>™</sup> will be assumed the practice administrator and given administrative rights. They will be the only user given administrative rights (the administrator may give other users administration rights as needed). This means that the administrator will be able to see all users, change user types, assign providers and change user privileges. Please record all providers on the **Providers** tab before working on the **Users** definitions.

Home	Sear	ch	Repo	ort Center	Adm	ninistr	ration			
Practice	Physicians	Insura	ance	Facilities	Provid	ers	Users	Template	es Values	
*								Save	Cancel	
Usernar	ne	ldem		Password		]				
First Na	me	Jim				*				
Last Nar	ne	Dem	D			*				
Position	n	Provi	der		•	*				
Provide	r	Joe D	emo		•	]				
User P	rivileges									
Adminis	stration Tab	1								
Report (	Center Tab	V								
Practice	Billing	1								

### Fields:

**Username** - Name this user logs in as.

**Edit Password** - Click here to change your password. **First Name** - User's First Name.

Last Name - User's Last Name.

**Position** - User's position in your practice.

**Provider** - If the user's position is "Provider" then this field appears. Select the associated provider from provider tab for this user.

### **User Privileges:**

Administration Tab: When this is unchecked, the user will not be able to access the Administration tab. They will not have access to your list of physicians, payers, providers, practice, facilities, templates, values and user information.

**Report Center Tab:** When this is unchecked, the user will not be able to access the Report Center tab. They will not have access to the overall practice and accounting reports.

**Practice Billing:** When this is unchecked, the user will not be able to access the practice wide billing features. They will still be able to access individual information at the session level and record individual payments in the patient record.

## Physicians

The Physicians information tab allows you to record and access the physician or other health care provider's (FNP or PA) contact information. This information is for your reference and used in preparing claim records and communications.

Link to lookup a physician's NPI	Select Physic is Primary Ca	cian Specialty: Def are	ault	Physician Reports
Home Search	Report Center Admir	nistration		
Practice Physicians Insura	ce Facilities Provider	rs Users Templates	Values	
	Reports	• 🖌	Edit	Cancel
Basic Title First Name Joe Middle Initial Last Name Ricker Suffix MD Address Address	* UPIN	IPI Online Fax Home	Ext. Phone Phone	
City State Zip Country United States Custom ID				Add notes about physician

### Fields:

Title - Select physician's title like (Dr., Mr., etc..)

First Name - Physician's first name.

Middle Initial - Physician's middle initial.

Last Name - Physician's last Name.

Suffix - Physician's suffix like (MD, LN, etc..).

**Specialty** - Select the physician's specialty from the drop down list. You can edit the drop down list in the values tab under administration. This field is required.

**NPI** - Physician's NPI number. Click the button below it to go to a website that looks up physician NPI numbers. Insert into claim line 17b.

**UPIN** - Physician's UPIN number.

Address - Physician's Address

Email - Physician's Email

Home Phone - Physician's Home Phone

Mobile Phone - Physician's Mobile Phone

Office Phone - Physician's Office Phone

Office Ext. - Physician's Office Extension

Fax - Physician's Fax Phone

Note - Any notes you want to add for this physician

**Custom ID** - A field you can label and store whatever you like. See the Custom Fields tab under the Values tab to edit the name of this field.

#### Reports Drop Down Menu

- **Physician's Patients** List of this physician's patients.
- All Physician's Patients List of all physician's patients.
- **Physician Labels** List of all physician's addresses.
- **Physician Information** Report of all information in this tab.
- **Physician Letter** Create a Microsoft Word document in a letter template with the physician's information filled in as well as a custom template. (see image above)

Home	Search	Report Center	Administ				
Practice Ph	ysicians Insu	rance Facilities	Providers	Users	Templates	Values	
•							
Physician L	etter						
To:		Da	ite:	10/16/2014	4		
Carl Inker	MD						
			Print				
Dear: Carl	Notes States State					]	
Insert Ten	nplate:	•					
							-

## **Insurance Companies**

The Insurance tab provides a place to record the identity and contact information for each health plan/payer organization. When you copy a patient's insurance information card, check that you don't already have that payer in your database. You may have it by a slightly different name. But, be aware that it's not unusual for different payers to have the same electronic 'Payer ID.'

surance Companies					
		Rep	orts	Edit	Cancel
		Ŧ	Active 📝		
Inurance Company Name	Healthnet - Oregon	孡	Office Phone	(342) 343-2343	
Address			Fax		
			Payer ID	95567	
City			Notes	Add Note	
State	T				
Zip/Postal Code					
Country	United States 👻				
Insurance Representative					
Insurance Type	GROUP HEALTH PLAN 👻				
No Electronic Claim Integr	ation		Custom ID		
Email			Special Group NP	1	
			Special Tax ID		
Online Username			Special Tax ID Typ	pe -	
Online Password					
Insurance Website			Open	Link - Opens	Webs

**Opens Insurance Companies List** 

### Fields:

**Insurance Company Name** - Click the binoculars button to search for the payer you want to add. (see image below)

Search by name and state. TIP: Select your state and click search

Search for Insurance		23	J
Search for and Select an Insurance Company	1		
Search State Name	S	earch	
PayerName	PayerID	State 🔺	
1199 National Benefit Fund	13162		
21st Century Health and Benefits	59069		
21st Century Insurance and Financial Services	51028	MN	
3P Admin	20413		
8th District Elec	74234	UT	If not in list, put
A & I Benefit Plan Administrators	93044		name here. But,
AAG - American Administrative Group	75240		note all electronic
AAG Benefit Plan Administrators, Inc.	75240		claim
AARP Hospital Indemnity Plans insured by UnitedHeal	36273		submissions
AARP Medicare Supplement Plans insured by UnitedH	36273		require a payer
AARP MedicareComplete insured through UnitedHeal	87726	Ψ.	ID.
Select			
If you can't find insurance above. Type n	ame below.	<b>*</b>	1
Insurance Name*		vork with office ally	

Address - Insurance company's address.

Office Phone - Insurance company's phone number.

Fax - Insurance company's fax number.

Payer ID - Insurance company's unique ID number used to identify the payer.

**Insurance Representative** - Your insurance company representative.

**Insurance Type** - This is the type of insurance designated on a claim form line 1. Most payers are "Group Health Plan" which is the default. If you the payer is medicare or medicaid make sure it is selected in this field. **No Electronic Claim Integration** - Check this if the insurance company doesn't process electronic claims. If checked it won't send them electronically.

Email - Insurance company's email.

Note - Any notes you want to add for this insurance company.

**Custom ID** - A field you can label and store whatever you like. See the Custom Fields tab under the Values tab to edit the name of this field.

Special Group NPI - If your Practices Group NPI number is different for this insurance company.

**Special Tax ID and Type** - If your Practices Tax ID number is different for this insurance company.

**Online Username** - Store your online username for the online portal to this insurance company.

**Online Password** - Store your online password **HINT** for the online portal to this insurance company. Note: if you store the password here you may not be HIPAA compliant.

Insurance Website - website address to your insurance company's online portal.

#### Reports Drop Down Menu:

- Insurance Patients List of this insurance company's patients.
- All Insurance Patients List of all insurance company's and associated patients.
- Insurance Labels List of all insurance company's address'. (compatible with Avery 5960 labels)
- Insurance Information Report of all information in this tab.

## Templates

The Templates tab provides the template content you will use throughout the program. Templates are available to help write chart notes, tailor your recommendations, create and describe group sessions and to set up specific templates for goals.



### Fields:

#### Name - Template Name

**Category** - Select a Template Category from the drop down list. You can also edit or create a new template category using the buttons right above it.

**Note** - Type your template here. You can make your template dynamic by inserting placeholders from your database that will display your patient's data when it gets inserted. For example to insert the Height value. Use this "[[[{{Height}}]]]". When you use this template code in the MNT Assistant<sup>™</sup> it will insert the sessions height value. If there isn't a value it will insert nothing. You can also put text before and after {{}}, like [[[Height]]] inches]]]. For a session with a height value of 72 this will insert "Height: 72 inches". If there was no height entered this would insert nothing.

### **Template Categories**

Here is where you can create or edit template categories. Template categories help you organize your session templates so they may be easy to find and select when you are preparing your session notes.

Home	Sean	ch	Repo	rt Center	Administ	ration		
Practice	Physicians	Insurar	nce	Facilities	Providers	Users	Templates	Values
emplates	Template Ca	tegories	Reco	mmendatior	ns Class Tem	plates Go	al Templates	
Edit	New							
	idney Disease							
Diabetes,								
Dyslipide	mia							
Gestation	al Diabetes M	ellitus						
GI Distres	is							
Intensive	Obesity Coun	seling						
Pediatric	Obesity							
- condenie								
Seminars								

### Fields:

Name - Template Category Name

## Recommendations

After counseling a patient you have the opportunity to prepare a tailored handout of recommendations based on your assessment and intervention conservation. The recommendations templates contain the text used to create these recommendations. Here you may add, remove or edit recommendations, as you wish. A set of recommendations is already prepared for you but you can tailor them here to meet you and your patient's needs.



### Fields:

**Recommendation** - Recommendation Name **Change** - Recommendation Change - usually More or Less. **Template** - Insert your Recommendation Here

## **Class Templates**

Here you may identify and describe the templates for groups sessions or courses you will be conducting within your practice. For example if you do two types of Diabetes Self-Management Training (DSMT) courses (initial course and follow-up course), you name and describe them each here.



### Fields:

Title - Name of course Description - Description of course

## **Goal Templates**

Here you have the opportunity to create and edit different sets of goals. You are able to create sets of initial goals for Lab values, Clinical test values and Dietary assessment values. For example, if there are dietary prescription you often use, then create a Dietary goal set for those dietary guidelines. Provide a unique description for each one so you may easily recognize the set you want when you are preparing your patient records.

Home	Search	n	Report Center		Adminis	tration			
Practice Phy	ysicians	ns Insurance Facilities		Providers Users		s Te	mplates	Values	
Templates Ter	mplate Categories Recommendations			s Class Templates Goal Templates					
Lab			Clinic	al			Dietar	ry	
Edit	w		Edit	New		(	Edit	New	
CKD Wellness			wellne	255			1500 Ca wellnes		

### Lab Goal Templates

Home	Sear	ch	Repo	ort Center	Administ	ration				
ractice	Physicians	Insura	nce	Facilities	Providers	Users	Templa	ates	Values	
mplates	Template Cat	tegories	Reco	mmendati	ons Class Tem	olates G	oal Templ	ates		
		Ť			974	*			Edit Cancel	
empate	Wellness				×					
1	Lab		*	Goal	• Units	• D	elete 🚽			
C-Read	tive Protein				mg/L	Dele	te			
GFR						Dele	te			
Glucos	e				mg/dL	Dele	te			
HDL Ch	olesterol				mg/dL	Dele	<u>te</u>	=		
Hemog	globin				g/dL	Dele	te	_		
Hemog	globin A1c				%	Dele	<u>te</u>			
Homod	cysteine				µmol/L	Dele	ete .			
Intact I	РТН				pg/ml	Dele	<u>te</u>			
LDL Ch	olesterol				mg/dL	Dele	te			
Micro	Albumin				mcg/24hrs	Dele	<u>te</u>			
Serum	Albumin				g/dL	Dele	te:			
Serum	Calcium				mg/dL	Dele	te.			
Serum	CO2				mm Hg	Dele	te			
Serum	Creatinine				mg/dL	Dele	te			
Serum	Phosphorus				mg/dL	Dele	te			
Serum	Potassium				mEa/I	Dele	te			

### **Clinical Goal Templates**

Home	Sear	ch	Repo	rt Center	Administ	tration				
Practice	Physicians	Insur	ance	Facilities	Providers	Users	Templates	Values		
Templates	Template Ca	tegories	Reco	mmendatior	ns Class Tem	plates Go	al Templates			
•								Edit	Cancel	-
Tempate	wellness				×					
Resting He	art Rate									
Percent Bo	ody Fat									
Systolic Bl	ood Pressure									
Diastolic B	lood Pressure	9								
Weight										=
Waist Girt	'n									
BMI										
Bedtime S	MBG									
Preprandia	al SMBG									
Glucose 2	Hours After N	leal								
Wai <mark>s</mark> t To H	lip Ratio									
Activity In	tensity									
Activity Fr	eque <b>n</b> cy									
A ativity Du	rotion		ē.							

### **Dietary Goal Templates**

Home	Searc	h I	Report Center	Administ	ration				
Practice P	hysicians	Insuran	ce Facilitie	Providers	Users	Templates	Values		
Templates Te	emplate Cat	egories	Recommendati	ons Class Tem	plates Go	al Templates			
•							Edit	Cancel	<b></b>
Tempate	vellness			×					
Energy Intak	e	1	500	Exchange	e Group	s			
Fat Intake									=
Fat %				Starch		5			
Mono-Satura	ated Fat %			Fruit		3			
Saturated Fa	t %			Vegetable		4			
Cholesterol				Milk Non-F	at or 1%				
Protein				Milk Reduc	ed Fat				
Protein %				Milk Whole	2				
Carbohydrat	e			Other		2			
Carbohydrat	e %			Meat Very	Lean	7.5			
Fiber				Meat Lean		10		1	
Folate				Meat Medi	um Fat				
B6				Meat High	Fat			1	
Vitamin F				Fat		4		ī	-

### Values

Under the Values tab you will be able to find and edit important lists used throughout the program.

CPT Code         Desc           97802         MNT           97803         MNT           97804         MNT           G0108         DSM'           G0109         DSM'	ducts Labs Glucose Me ew cription T Initial One-on-one		ustom Field		alues alties		
Edit. Ne CPT Code Desc 97802 MNT 97803 MNT 97804 MNT G0108 DSM G0109 DSM	ew cription T Initial One-on-one		stateme	ent Template			
CPT Code Desc 97802 MNT 97803 MNT 97804 MNT G0108 DSM G0109 DSM	cription T Initial One-on-one				Report		
CPT Code         Desc           97802         MNT           97803         MNT           97804         MNT           G0108         DSM'           G0109         DSM'	cription T Initial One-on-one		Charge	Minutes per Unit			
97802 MNT 97803 MNT 97804 MNT G0108 DSM G0109 DSM	T Initial One-on-one		Charge	Minutos por Unit			
97803 MNT 97804 MNT G0108 DSM G0109 DSM		3		winduces per onit	it Not Time Based		
97804 MNT G0108 DSM G0109 DSM			\$37.50	15	False		
G0108 DSM G0109 DSM	T Follow-up One-on-one		\$37.50	15	False		
G0109 DSM	T Group		\$25.00	30	False		
	/IT One-on one		\$150.00	60	False		
	//T Group		\$25.00	30	False		
96150 Diete	tetic Counseling Initial One-on-o	ne	\$37.50	15	False		
96152 Diete	tetic Counseling Follow-up One-	on-one	\$37.50	15	False		
96153 Diete	tetic Counseling Group		\$12.50	15	False		
S9470 Nutr	ritional Counseling Dietitian Visi	it	\$150.00		True		
A3020 Qual	ality control test (1)		\$0.00		True		

### **CPT** Codes

Here you will be able to store the HCPCS and CPT service codes required for billing. These may or may not be time-based codes. For a time-based code, indicate the unit of time. For example 97802 is a 15 minute unit whereas 97804 is a 30 minute unit. If there is no time factor, leave the time blank and check the "Not time based" box. The codes accompanying the MNT Assistant<sup>™</sup> are examples of codes you may record in this section. Click on the "Report" button to view or print a listing of all your codes, descriptions and amounts.

#### For your information, according to CMS:

Level I of the HCPCS is comprised of CPT (Current Procedural Terminology), a numeric coding system maintained by the American Medical Association (AMA). The CPT is a uniform coding system consisting of descriptive terms and identifying codes that are used primarily to identify medical services and procedures furnished by physicians and other healthcare professionals. These healthcare professionals use the CPT to identify services and procedures for which they bill public or private health insurance programs. Decisions regarding the addition, deletion, or revision of CPT codes are made by the AMA. The CPT codes are republished and updated annually by the AMA. Level I of the HCPCS, the CPT codes, does not include codes needed to separately report medical items or services that are regularly billed by suppliers other than physicians.

### Fields:

CPT Code - HCPCS or CPT service code.
Charge - Charge per unit
Minutes per Unit - Minutes it take for 1 unit.
Not Time Based - Check this if the CPT code is not time based.

### Products

The Products tab provides a place to store a list of all the products you will be offering in your practice. These include other therapeutic services, assessment procedures, books, supplements, courses, coaching and other billable items not found under CPT codes. You will refer to these when recording patient billing.

Home	Searc	ch F	eport Center	Ac	lminist	ration				
Practice Ph	nysicians	Insuranc	e Facilities	Prov	iders	Users	Templates	Values		
CPT Codes	Products	Labs	Glucose N	leters	Cust	om Fields	Physician S	pecialties		 - 17
•								Create	Cancel	
Product										
Description										
Price										

### Fields:

Product - Name of the product.Description - Description of the product.Price - Price for 1 product.

### **Glucose Meters**

Here you may add or edit meter names and descriptions. The glucose meter names are used when recording self-management glucose and insulin values in the "Blood Glucose" patient survey.

Home	Searc	h R	eport Center	Admini	stration		
Practice	Physicians	Insurance	e Facilities	Providers	Users	Templates	Values
CPT Codes	Products	Labs	Glucose M	eters Cu	stom Fields	Physician	Specialties
							Save
Glucose M	eter		276				
Generic Bra	and						

### Custom fields

There are fields on various forms that you may label anything that works for you. For example in the Physician's information window, there is a field label "Physician Custom ID". Here in the Custom Fields window you can change that label to something else, such as "Private Line" or "Office Password" or whatever you need. In addition to the Physicians custom field, there are two custom fields in the Patients demographics window, one for Insurance, one for Facilities and two for the Providers.

Home	Searc	ch Re	port Center	Adr	ninistr	ation		
Practice	Physicians	Insurance	Facilities	Provid	ders	Users	Templates	Values
CPT Codes	Products	Labs	Glucose M	eters	Custo	om Fields	Physician S	Specialties
					Edit		Cancel	
		Custom I	D Labels					
Patient Cu	stom ID 1							
Patient Cu	stom ID 2							
Physician (	Custom ID							
Insurance	Company Cust	tom ID						
Facility Cu	stom ID							
Provider C	ustom ID 1	PTA	N					
Provider C	ustom ID 2							

### **Physician Specialties**

Here you will be able to add or edit the list of specialty names that appear in the Physicians information window.



## Search Tab

The search tab allows you to find the record you want. Each tab will display up to 30 results at a time, to see more results use the record selectors on the bottom. To open a record select it and click the edit button or double click on it. If you want to see all the records in your database click the "Show All" button.

Home	Search Report Center Administration								
Patients	Sessions	Classes	Billing	Claims	Payments	Notes			
Search Last Name		First	Name Sea	arch			Active	<b>V</b>	
Edit	New	Show All	l					X	
Patient				Date of	Birth	Active			
22							4	N	

#### Patients

Search for and create a patient. Opens a patient's record.

#### Sessions

Search for a specific patient's session. Opens a patient's session record.

#### Classes

Search for and create a class. Opens a class or group session.

#### Billing

Search for and create a billed item. Opens a billed CPT code or product.

#### Claims

Search for a claim or electronically export your claims to Office Ally. Open a patient's CMS 1500 form claim. **Payments** 

## Search for and create a payment. Open an individual payment or reconcile an explanation of benefits (EOB) payment from an insurance company.

#### Notes

View all your notes recorded in all the different parts of the program except for session notes. These notes come from: patients, patient physicians, patient insurance companies, billed items, payments and more.

## Patients

In a patient's record, along the left margin of your screen is a list of other information about that patient. These include Demographics, Insurance or payer information, Physician (a record of all the medical providers referring or treating this patient), Diagnosis (a list of diagnosis and the provider that provided the diagnosis), Medications, Surveys (responses and results from surveys, profiles and records provided by patient), Labs, Goals and Billing. Under "Session(s)" in the left margin you will create new or view previous MNT session notes.

### Patient Demographics

The Demographics window provides all of the demographic and contact information for your patient. To save time, invite patients to complete this form on their computer or digital device with access to the Internet. Send your client an email with a link to the online enrollment form. After you have imported their data (see Importing Surveys page 39) you may view and edit this information. The imported notes section on this page will contain the patient's insurance and physician information.

Tips: Much of this information will be used in processing claims including name, address, gender, date of birth, marital status, and employer.

	Store pati	ient files here			Patient Reports	3
		Annual Control				
Home	Search	Report Center	Administration			
Demographic	Joe Murph	↓	Age: 60 DOB:	01/01/1954	Edit Fancel	
History	- Basic - Pat	tient Folder		Active 🗸 🛛 R	eports	-
Insurance		100	Date of Birth	1/1/1054	* Other	
Physician		loe *			* PIN	
Diagnosis	Middle Initial		Gender	Male 👻		
Medications		Murph *	Marital Status	Married 👻	Employer	
Surveys	Race	Ψ	Employment Status	Ŧ		
Labs	Contact				Custom Label 1	
Goals	Home Phone	(111) 222-3333	Email			
	Mobile Phone	(/	Fax		Custom Label 2	
Billing	Office Phone		Office Ext.			
New			Office Ext.			
Session(s)	_ Address		Notes Add	Note		<ul> <li>Notes for</li> </ul>
11/4/2013	Address	825 S 55th St.				patient, not
8/16/2013						session
	City	Molalla				notes.
	State	OR 🔻				
	Zip	97038-				
	Country	United States	Ŧ			
	I					

### Fields:

**First Name** - Patient's first name. Required field **Middle Initial**- Patient's middle initial.

Last Name - Patient's last name. Required field

Date of Birth - Patient's Date of Birth. Required field

Gender - Patient's gender. Required field

Marital Status - Patient's marital status. Required for claims.

**Employment Status** - Patient's employment status.

Home Phone - Patient's home phone or main phone. Required for claims.

**Mobile Phone** - Patient's mobile phone, if it is not their main home phone.

Office Phone - Patient's office phone and extension.

Email - Patient's email.

Fax- Patient's fax.

Address - Patient's address. Required for claims.

**PIN** - Patient's identification number. (Any PIN you want to store)

Employer - Patient's employer.

Custom Label 1 - Custom field. label can be changed in the administration tab.

Custom Label 2 - Custom field. label can be changed in the administration tab.

#### Note - Add notes about the patient. NOT FOR SESSION NOTES.

Active - Uncheck to make the patient inactive.

**Patient Folder** - Opens the patient's folder on your computer to store patient files. Note: Must have a storage location set in the administration tab before you can use this.

#### Reports Drop Down Menu:

- **Statement** Patient statement showing all billed items, payments and balance. See patient statement on page 45 for more information.
- **Snapshot** Report of the current state of the patient. Last dietary, labs, clinical, physician, insurance and physician information
- **Insurance** Report of all information in this tab.

### Patient History

Home	Search	Report Center	Administration	1		
Demographic	Joe Murph		Age: 60 D	ов: 01/01/1954	Edit	Cancel
History Insurance Physician Diagnosis Medications Surveys Labs Goals	_ MNT/DSMT H	AT in Past?				<ul> <li>Nutrition</li> <li>Counseling</li> <li>History</li> </ul>
Billing New Session(s) 11/4/2013 8/16/2013	Learning Issue Vision Learning Skill Hearing	ls 🗌	Language Physicial Other			

### Fields:

Had MNT/DSMT in Past? - Check if they have seen a different RD in the past.
Date of Service - Date they saw previous RD.
Reasons for MNT/DSMT - Note on why they saw previous RD.
Learning Issues - Available to track learning issues for DSMT.

### Patient Insurance

The Insurance window stores information regarding the insurance and payer organizations, their ID numbers and beneficiary status for each. This information is used when submitting claims.

Home	Search Report Center Ad	iministration
Demographic History	<ul> <li>Joe Murph</li> </ul>	Age: 60 DOB: 01/01/1954 Edit Cancel Select
	Primary	Active 🕼
Insurance	Insurance Company	Healthnet - Oregon 🛛 👻 🖛 Edit Insuran
Physician	Health Insurance Number	AE23434323 *
Diagnosis	Eligibility Status	To be Determined  - Check Eligibility  - Check Eligibility
Medications	Insurance Plan Name or Program Name	
Surveys	Group or FECA Number	
Labs	Authorization Number	
Goals	Со-рау	\$15.00
Billing	Subscriber*	A X    Enter Insurance Subscriber if
	Relationship To Insured*	<ul> <li>Patient is a Dependant</li> </ul>
New	Notes Add Note	*Only if patient is a dependant
Session(s)		
11/4/2013 8/16/2013		Note about this Patient's Insurance Plan
	L	

### Fields:

**Insurance Company** - Select the patient's insurance company. If it is not there click the \*\*\*Not in List\*\*\* to create the insurance company. Click the "?" button next to it to see more information on that insurance company.

**Health Insurance Number** - Patient's health insurance number. Found on their insurance card. Required for claims. It is recommended that you save a copy of their insurance card.

**Eligibility Status** - Drop down for you to keep track of patient eligibility. Click the "**Check Eligibility**" button to pull up all the information you will need when calling the insurance company to check eligibility.

Insura	ance: Healthnet - Orego	n	
	(342) 34	43-2343	
Insuran AF23434	ce Number	Patient Name Joe Murph	
	is Code(s)	Date of Birth	
2724	HYPERLIPIDEMIA NEC/NOS	1/1/1954 EIN 1234454 Group NPI 123454	
View Cl	PT Codes	View Provider NPIs	

Insurance Plan Name or Program Name - Name of the patient's insurance plan

Group or FECA Number - Group or FECA Number

**Authorization Number** - Authorization number from insurance company. For claims not usually covered. **Co-Pay** - Patient's co-pay amount.

**Subscriber** - If patient is a dependant and someone else is the insured on their insurance plan. Put the insured here. Click the binoculars button to find the patient in your database or create them. The X button removes the patient.

**Relationship to Insured** - Relationship to subscriber above.

Notes - Add notes about this patient's insurance plan.

Active - Uncheck to make the patient's insurance plan inactive.

## Patient Physician(s)

This window will identify the patient's physician(s), referral date and any notes.

Home	Search	n Re	port Center	Administration			
Demographic	Joe	Murph	ł	Age: 6	2 ров: 01/01/1954	Edit	Cancel
History	Physician		Carl In				Active 🔽
Physician	Referral D Notes	ate Add Note	7/23/2	013	<u>⊯</u> ` †	<b>↑</b>	
Diagnosis	Notes.	Add Note					ns Physician mation
Medications Surveys					Select a Ph		
Labs					Referral		
Goals					<b>A</b>		
Billing							
New	1				I.		
Session(s) 7/25/2014					Create referral form		
11/4/2013					physician information	n pre-fil	led
10/24/2013 8/16/2013							

### Fields:

**Physician** - Select a physician from the "..." button. You can search for the physician or create a new one. Click the "?" button to see information about the physician.

Last Name Search	
	Show All
Physician	

**Referral Date** - Date of referral from physician. **Notes** - Add notes about this patient's physician.

## Patient Diagnosis

This window will identify the diagnosis(s) for this patient and the health care provider who is responsible for it.

Home	Search	Report Center	Administration				
Demographic	🕘 Joe Mu	ırph	Age: (	50 DOB: 0	1/01/1954	Edit	Cancel
History			Select the Re	eferrina Ph	rvsician		
Insurance			¥ ••••••				
Physician	Physician	Carl Inker	Ψ.	Self Referra	the second se	elect "Self hysician	f Referral" if
Diagnosis	ICD 9 Code	2724 - HYPE	RLIPIDEMIA NEC/NOS			nysiolari	
Medications	Allowed per Y	ear: Us	ed so far: 0		X color	t an ICD	0/40
Surveys		+				(image l	
Labs		Keep track	of how many times th	is	۵üüü ش	(intage i	0010117
Goals		diagnosis h	as been billed for this	year.			
Billing							
New							
Session(s)							
11/4/2013							
8/16/2013							

### Fields:

Physician - Select the physician from the drop down list.

Self Referral - Select this if no physician referred this diagnosis.

**ICD 9/10 Code** - Click the "..." button to select an ICD 9/10 code. It defaults to ICD 9 but will default to ICD 10 when it is required. Search for your code by name or number.

		Select an ICD 9/10 Code to Create				
ick Search	ı 📃	Search Show All Records		ICD9 © ICD10		
Select -	ICD9 Code 👻	Description	*	Short Description	• 🔺	
Select	0010	Cholera due to vibrio cholerae		Cholera d/t vib cholerae		
Select	0011	Cholera due to vibrio cholerae el tor		Cholera d/t vib el tor		
Select	0019	Cholera, unspecified		Cholera NOS		
Select	0020	Typhoid fever		Typhoid fever		
Select	0021	Paratyphoid fever A		Paratyphoid fever a		
Select	0022	Paratyphoid fever B		Paratyphoid fever b		
Select	0023	Paratyphoid fever C		Paratyphoid fever c		
Select	0029	Paratyphoid fever, unspecified		DS		
Select	0030	Salmonella gastroenteritis		Salmonella enteritis		
Select	0031	Salmonella septicemia		Salmonella septicem	ia 💌	
(0.88) ( 2.86)					ia	

**Allowed per year** - put a number in here to help you keep track of how many claims you submitted this calendar year with this diagnosis code. Some insurance companies only pay for a certain number of sessions per diagnosis code.

## **Patient Medications**

This window allows you to record your patient's current medications and related information.

Home	Search	Report Center	Administration			
Demographic	Joe Murp	oh	Age: 60	DOB:	01/01/1954	Edit Cancel
History	Drug:	CYMBALTA			M 🔶	Leelun drug er inst ture it
Insurance	Active Ingredient	DULOXETINE H	YDROCHLORIDE			Lookup drug or just type it in
Physician	Dosage:	60mg				
Diagnosis	Regularity:		Day (PM)	Ŧ	]	
Medications	Start Date:					
Surveys	End Date:					
Labs	Note:				]	
Goals						
Billing						
New Session(s)					Ť	
Session(s) 11/4/2013						
8/16/2013						

### Fields:

**Drug** - Type in the drug or look up the drug to see the active ingredient using the binoculars button. **Active Ingredient** - If you look up a drug it will insert the active ingredient.

	Search	Medications			
iick Searc	h Search	Show <u>A</u> ll Records			
Select -	Medication	•	Active Ingredient	•	
Select	8-HOUR BAYER	ASPIRIN			
<u>Select</u>	8-MOP	METHOXSALE	METHOXSALEN		
<u>Select</u>	A.P.L.	GONADOTRO	GONADOTROPIN, CHORIONIC		
Select	A/T/S	ERYTHROMYC	ERYTHROMYCIN		
Select	ABACAVIR	ABACAVIR	ABACAVIR		
<u>Select</u>	ABACAVIR	ABACAVIR SU	ABACAVIR SULFATE		
Select	ABACAVIR SULFATE	ABACAVIR SU	ABACAVIR SULFATE		
Select	ABACAVIR SULFATE, LAMIVUDINE AND ZIDOVUDINE	ABACAVIR SU	ABACAVIR SULFATE; LAMIVUDINE; ZIDOVUDINE		
Select	ABACAVIR SULFATE; LAMIVUDINE	ABACAVIR SU	ABACAVIR SULFATE; LAMIVUDINE		
Select	ABELCET	AMPHOTERIC	NB		-

**Dosage** - Dosage patient takes of drug.

**Regularity** - Enter the number of times and the time frame.

Start Date - Start date of taking the drug.

End Date - If patient no longer takes the drug put an end date.

**Note** - Note about medication.

## Patient Surveys

This window allows you to create and view patient surveys. You may also store lab results and glucose self-monitoring records.

If your patient has completed surveys online then you may import their data from the Home tab by clicking "Import Online Surveys and Patients." (See below for more information)

### Fields:

**New** - Select a survey from the drop down list to create a new one and enter the survey information manually. **Survey List** - Select a survey from this list and click the edit button to open it or double click on it. **Print Pater Version** - Opens the selected survey in Microsoft Word to view and print a complete copy of the survey questions. (keep a hard copy of these surveys for your reference)



Tips: We recommend sending your clients an email with links to the online surveys when you send a reminder for their next appointment. In promotional mailings you may want to include a link to only the enrollment form. This gives you all the contact information you need to follow-up. After your client has made their appointment you may send them links to the forms you want completed before their visit. Most people will complete these forms at home or at their workplace. They may use any computer that has Internet access or a digital device such as a smartphone or tablet. Some offices may elect to have laptops available for clients to complete forms while they wait in the office.

## Profile 100 - Personal and Family History Survey

This survey is to gather patient health history.

Joe Murph			Age: 6	0 0	DOB	: 01,	/01/195	4	
				Pr	int		Edit	Car	ncel
Profile 100 - Person	al	and Family	History						×
Date 8/1/2013	}								
Education (yrs) 12		(3-24) Hig	hes <mark>t W</mark> t	249	1	bs (la	st 5 <mark>yrs</mark> )		
Occupation Comcast	Cab	ole Lov	vest Wt	226	1	bs			
Work Time		- De	sired Wt	215	1	bs			
Shift Work		Rep	ported Wt	239	.6	bs			
		Hei	ight	65	i	nches	5		
Family History									1
Colorectal Cancer		High	Cholesterc	1					
Breast Cancer		Oste	oporosis						
Ovarian Cancer		Diabe	etes						
Prostate Cancer		Strok	e						
High Blood Pressure		Coroi	nary Heart	Dise	ase				
iving Alone					Dau	ughtei	r(s)-child	-	
Spouse Good	+	Son(s)-child		-	Dau	ughtei	r(s)-teen		-
Partner	Ŧ	Son(s)-teen		*	Dau	ughtei	r(s)-Adult	Good	-
nfant	v	Son(s)-Adult	Fair	-	Oth	ner(s)			Y
Personal History	20		91					212	
Allergies		Asthr	na	E					
Anxiety	1	Diabe	etes	E					
Sleep Disorder		High	Cholestero	I E					
Emphysema		Back	Pain	E					
Coronary Heart Disease		Skin (	Cancer	E					
Migraine		Othe	r Cancer	E					
Depression			Describe	Γ					
Osteoporosis		Gout		Ē					
Pregnant		Kidne	⊇γ	E					
Arthritis	1	Othe	r	E					
High Blood Pressure			Describe	T					

## Profile 200 - Nutrition and Eating Assessment Survey

This survey is to gather patient nutrition and eating habits history.

Joe Murph	Age:	60 DOB: 01/01/1954	
		Print	Edit Cancel
Date 10/23/2014		Binging?	
		Number of Binges/week	
Dietary Restrictions		Cups of Water/day	
Vegan Vegetarian		Cups of Caffeine/day	
Lacto-Ovo Vegetarian 🔳		Alcohol: Last 6 months	
Other Vegetarian		Alcoholic Drinks/week	
Medical Restriction		Milk Preference	<b>.</b>
Medical Restriction Text		Fat Preference	*
Milk Intolerance		Adds Salt to Food	<b>v</b>
Meals/day		Salty Food	<b>.</b>
Snacks/day		Fiber Preferences	<b>x</b>
Prepared Meals/day		Supplements?	La constante de
Eats Out/week		Supplements Text	
Eats Breakfast	*	Activity Level	-
Skips Meals	*	Exercise	<b>T</b>
Easts Night Meals	*	Exercise Restrictions	
Appetite	-	Smokes 🔲	
Satisfied	-	Cigarettes per day	
		Other Tobacco	
		Readiness to Change	v

## Profile 300 - Functional Assessment Survey

This survey identifies the physical and emotional functional status.

Joe Murph	Age:	60 DOB:	01/01/1954	4
		Print	Edit	Cancel
Date	10/23/2014			×
Serious Health Problem(s)				
General Health	-			
Body Pain	·			
Physical Health	· ·			
Emotional Health	·			
Social Functioning	· · · · · · · · · · · · · · · · · · ·	l.		
Stress Calmness		i i		
Energy Level	-	ĺ		
Feeling Blue	-	i		
Happiness	· ·	İ		
Groceries Limiting	-	i i		
Stairs Limiting	·	İ		
Walking Limiting	<b>v</b>	İ		
		PCS Res	ults	
	Calculate Scores	MCS Res	ults	

## Food Frequency Assessment Survey

This survey is a food frequency assessment of the patient's diet. After you fill out this survey you can calculate the patient's dietary analysis. See the patient's session dietary analysis section on page 50. You can have your patient fill this survey out online using the complete survey questionnaire link.

Joe Murph	n	Age: 60 DOB:	01/01/1954
		Print	Edit Cancel
Food Frequency	Surveys		×
Date 7/30,	/2013		
Average Servings	Per Day		
Refined Grain	0	Fish High Fat	0
Whole Grain	0	Fish Other Fat	0
Fruit	2	Meat Analogue	0
Vegetables	0	Eggs	0
Starchy Vegetables	0	Egg Substitute	0
Milk Whole	0	Beans or Lentils	3
Milk Low Fat	0	Soy	0
Milk Non-Fat	0	Nuts	3
Cheese Regular	0	Mono-Oil	0
Cheese Part Skim	3	Other Oil	0
Meat High Fat	3	Butter or Lard	0
Meat Medium Fat	0	Margarine Regular	0
Meat Lean Fat	0	Margarine Soft	0
Meat Very Lean Fat	0	Sweets or Regular Soda	1
Meat Organ	0	Alcohol	0
	210 - 194	Caffeinated Beverages	0
		Water	9
# Nutrition Quality of Life Survey

This survey is not online.

Joe Murph	Age: 60	DOB: 01/	/01/1954		
				Edit	Cancel
Nutrition Quality of Life Date 10/23/2014 1=All of the t	ime 2=Most	ofthetime 3=So	me of the time 4 = A	little of the time	5 = None of the time
1. I ate enough food to be satisfied.	- 20	5. My family/fri	ends have nagge	d me about foo	d I ate 🚽
2. I had plenty of choice in the food I ate.	<b>y</b> 2	7. My food need	Is have created st	ress with	-
3. I was hungry between meals.	-	my family/fri	ends.		
4. Food was on my mind.	- 28		ns going out to ea	it with	
5. I sneaked food.	-	my family/fr			
6. I tasted and enjoyed food without guilt.		9. I have cut do ork	wn the amount of	time I spend o	n 🔽
7. I could afford to buy the food that was best for			e I could talk to v	vho understoo	d the
8. I took time to eat the food that was best for $m \boldsymbol{\varepsilon}$			ave had with food		
<ol> <li>I, or someone else, took time to shop and prepare the food that was best for me.</li> </ol>	3		iends made it diff it I should eat.	icult to stick to	the 🖉
Score 1	32	2. My food-rela	ted condition has	caused proble	ems 👻
10. Liked the way I look.		with sexual	relations.		
11. Liked the way my clothes fit.	~				Score 4
<ol> <li>Beat myself up when I ate the food I felt I shouldn't have.</li> </ol>			moderate pace fo vly for 10 minutes		
13. Took time for myself.	▼ 3!	5. Walking up a	flight of stairs.		· ·
14. Was pleased with the way I managed what I i	- 30	5. Bending or kr	neeling to pick thi	ngs up.	
15. Was confused about the food I should eat.	w 31	7. Getting up of	f the floor.		
Score 2	31	8. Needing to us	e the bathroom s	o often I could	n't 👻
16. Rewarded myself with food.	~	go out of the	e house.		
17. Was happy with the food I ate.	- 39	9. Getting a goo	d night's sleep.		
18. Felt guilty about the food I ate.	- 4(	0. Breathing co	mfortably.		-
19. Felt that food was controlling me.	- 43	1. Having enoug	gh energy to do wi	hat I wanted to	do. 👻
20. Felt depressed about the way I look.					Score 5
<ul><li>21. Felt depressed about the food I ate.</li><li>22. Felt that changing the food I ate would make</li></ul>	× 4	2. Knew what ty for my healt	pe of food I shou thy lifestyle.	ld have been ea	ating 👻
life	4	3. Knew the am	ount of food I cou	Id eat.	-
23. Was frustrated about limiting the food I ate.	- 44	4. Knew when to	o eat.		-
24. Was frustrated about how long it took to	- 4	5. Made health	/ food choices.		-
improve	4(	5. Ate the recom	imended amount	of food.	
25. Was angry that I had to change what and how	- 47	7. Was eating v	/hen I should be e	eating.	-
Score 3			ad to have health		
	49		nt that I could tru t food choices.	st myself when	faced 💌
	50		nt that I would be th these changes		e rest
		Calculate	Ĩ.		Score 6
		Scores		Sco	re Total

# Daily Blood Glucose Survey

Track your patient's blood glucose levels. This survey is not online.

<ul> <li>Joe Murph</li> </ul>	Age: 60 DOB: 01/01/1954	
	Print Edit Cance	1
Daily Blood Glucose Survey		×
Date 10/23/2014		
Early AM Glucose	Number of High or Low Episodes in Last 24 hour	
Breakfast	Insulin Type	-
Before (Fasting) Glucose	Meter Used	
insulin	The second secon	+
Carbohydrate	Note	
After Glucose		
Lunch		
Before Glucose		
nsulin	· · · · · · · · · · · · · · · · · · ·	
Carbohydrate		
After Glucose		
Dinner		
Before Glucose		
insulin	<b>v</b>	
Carbohydrate		
After Glucose		
Bed Time		
Glucose		
Insulin		
Carbohydrate		

# Import Online Surveys

This feature found on the "Home" tab allows you to know if patients have completed online forms and then allows you to import the information.

To check and then import patient data from your online forms go to the "Home" tab, click the button labeled "Import Online Surveys and Patients." The program will check the secure online server for available patient records, a message box will tell you the number of surveys available to import.

## Import Patient(s) from Enrollment Survey

## Fields:

Patient to Import - Shows patient name to be imported.

**Merge with Patient** - If the patient is already in the database this new data should be merged with existing data in your database so you don't create duplicates. If this field is blank it will create a new patient.

Physician - Shows physician name to be imported.

Link to Physician - Physician to link to in your database. Make sure you check to see if the physician is already in the database. If this is left blank then it will create a new physician and ask for an NPI number. **Physician NPI** - Enter the NPI number if this is a new physician. Use the "Lookup NPI" button to look it up. **Insurance Company** - Shows insurance company to be imported.

**Link to Insurance** - Choose insurance already in database. Make sure you check to see if the insurance company is already in the database. If this is left blank then it will create a new insurance company record. Click the "..." button to select the insurance company that is already in your database.

Import Patient - Imports the patient information. (this is a lot better than typing it all in yourself)

**Delete** - Doesn't import the patient and you can't import them again. Be careful this can not be undone.

Merge with a patient, physician or insurance already in your database. (checks for duplicates automatically but will not catch it if spelling is different)

Import Patient		
Patient to Import	Jack HEB (6/5/1998)	
Merge with Patient		Clear 🔠
Physician	John Richards	Phone (503) 234-3423
Link to Physician		•
Physician NPI	Lookup NPI	Lookup Physician
Insurance Company	Aetna	Phone (503) 333-3433
Link to Insurance	Aetna	Possible Match
	Import Patient Delete	1 of 1 Patients to Import

## Import Surveys(s)

ake Sure Patient N	ames Mato	h		↓ I
	Date Taken 🔹		Name on Survey	- Delete -
Food Frequency Assessment	5/20/2014	Sally Green (09/25/1962)	Sally Green (9/25/1965)	
Profile 200	5/16/2014	Sally Green (09/25/1962)	Sally Green (1/1/1989)	
Food Frequency Assessment	7/9/2014	Search Patient	peggy ramon (7/9/2014)	
Food Frequency Assessment	9/2/2014	Search Patient	A W (1/1/1960)	
Food Frequency Assessment	9/3/2014	Jack HEB (06/05/1998)	Jack HEB (6/5/1998)	
Food Frequency Assessment	9/18/2014	Search Patient	Gg Dd (1/11/1931)	<b></b>
		×		
	/			
Make s	ure every su	rvey is attached to a p	patient	
before	you can impo	ort all of them.		
		Import Surveys		

## Fields:

**Patient** - Click on this field to search for the patient if it says "Search Patient" or is the wrong one. **Import Surveys Button** - After all surveys are matched correctly click this button to import them.

# Patient Labs

Here you will be able to record your patient's lab results and consequently track them over time.

History       Print       Edit       Cancel         Insurance       Physician       Lab       Value       Units       Delete         Diagnosis       HDL Cholesterol       44 mg/dL       Delete         Hemoglobin A1c       6.2 %       Delete         Labs       IDL Cholesterol       117 mg/dL       Delete         Total Cholesterol       189 mg/dL       Delete         Goals       Triglycerides       143 mg/dL       Delete         Session(s)       11/4/2013       Image: Sector	Home	Search	Report Center	Administr	ation		
Lab Date 8/16/2013   Physician Lab Value Units Delete   HDL Cholesterol 44 mg/dL Delete   Hemoglobin A1c 6.2 % Delete   LbL Cholesterol 117 mg/dL Delete   ILDL Cholesterol 117 mg/dL Delete   Total Cholesterol 189 mg/dL Delete   Goals Triglycerides 143 mg/dL Delete   New Session(s) 11/4/2013 Image: Comparison of the second of the	Demographic History	🥑 Joe Mu	ırph	Age:			ncel
Lab       Value       Units       Delete         Diagnosis       HDL Cholesterol       44 mg/dL       Delete         Medications       Hemoglobin A1c       6.2 %       Delete         LDL Cholesterol       117 mg/dL       Delete         Total Cholesterol       1189 mg/dL       Delete         Goals       Triglycerides       143 mg/dL       Delete         Session(s)       -       -       -       -         11/4/2013       -       -       -       -       -		Lab Date 8/16/	/2013				
Medications     Hemoglobin A1c     6.2 %     Delete       Surveys     LDL Cholesterol     117 mg/dL     Delete       Total Cholesterol     189 mg/dL     Delete       Goals     Triglycerides     143 mg/dL     Delete       New     Session(s)     11/4/2013     Image: Constraint of the state of th		1	Lab	<ul> <li>Value</li> </ul>	<ul> <li>Units</li> </ul>	Delete	
Surveys     LDL Cholesterol     117 mg/dL     Delete       Total Cholesterol     189 mg/dL     Delete       Goals     Image: Control in the second in the	Diagnosis	HDL Cholest	erol		44 mg/dL	Delete	
Surveys     Total Cholesterol     189 mg/dL     Delete       Labs     Triglycerides     143 mg/dL     Delete       Goals     Billing     Image: Second Secon	Medications	Hemoglobir	n A1c			Delete	
Total Cholesterol     189 mg/dL     Delete       Labs     Triglycerides     143 mg/dL     Delete       Goals     Billing     Image: Comparison of the second o	Surveys						_
Goals Billing New Session(s) 11/4/2013							-
New Session(s) 11/4/2013	Goals	ingryceniae	-		145 118/ 42	Derete	
Session(s) 11/4/2013	Billing						
11/4/2013	New						
11/4/2013	Session(s)						-
8/16/2013	11/4/2013						-
	8/16/2013						

#### Fields:

Lab Date - Date of the lab results. All labs for this date will be displayed below.

Lab - Name of Lab. \*You can add more labs in the administration -> values -> labs tab.

Value - Lab result.

**Units** - Units of lab result.

Delete - Deletes this lab result.

Print Button - Prints a report of these lab results.

# Patient Goals

The goals section allows you to record your patient's target values for labs, clinical tests and nutrient goals. Here is also where you will prepare your client's nutrition prescription.

#### Patient Clinical Goals Insert Template Print Edit Cancel Clinical Weight 200.3 Glucose Goals **Body Mass Index** 28 (Range) Bed Time SMBG Waist Girth Preprandial SMBG Waist to Hip Ratio Glucose 2 Hours After Meal Systolic Blood Pressure Diastolic Blood Pressure (Range) **Resting Heart Rate** Percent Body Fat Exercise Activity Intensity

The Clinical goals may be entered during the interview or after a comprehensive assessment. You may want to select a template of goals for those values commonly assessed. These goals may be from a National health organization such as the lipid standards from the National Cholesterol Education Program. You can create and edit these templates in the administration -> templates tab.

## Fields:

Insert Templates Drop Down - Insert goals from a template.

Clinical Section - Basic clinical values. Has a BMI calculator.

**Exercise Section** - Prescribe the exercise you want the patient to do. Calculate the activity energy expenditure.

**Glucose Section** - Diabetic glucose goals.

Activity Frequency / Week

Activity Energy Expenditure

Activity Duration (min.)

Print Button - Report of the current clinical goals.

## Patient Dietary Goals

Here you may enter the goal or prescription values you want for your patient. Enter the total calories (Kcals Intake) and then the nutrient values and percentages you require. By entering the percent it will automatically calculate the grams and visa versa for fat, protein and carbohydrate. You may record the DRIs values for other nutrients by selecting the appropriate age and gender categories in the DRI selector tool.

When you have finished recording goal values you may calculate Diabetic Exchanges and Food groups. Click the calculate button and suggested food group values will be provided. You may want to set-up a template of goals for those strategies you plan to use regularly and then individualize as needed. This may speed up the preparation of your goals.

You can change the exchange values and you will see the impact of those changes in the major macronutrients (protein, carbohydrate, fat and total calories). Click on the recalculate button to convert the exchange values to FGP food groups.

	Fat %	25	Folate	400	
f % is input then	Fat (g)	44.4	Bő	1.7	
	Mono Saturated Fat %	12	Vitamin E	15	
grams are calculate	Gaturated Fat %	7	Calcium	1200	
	Cholesterol	100	Iron	8	All these values
	Protein %	20	Phosphorous	4000	calculated based on
	Protein (g)	80	Potassium	4700	DRI Selector
		Calculator	Sodium	2300	
	Carbohydrate %	55	Alcohol (drinks/day)	2.	
	Carbohydrate	220	Caffeine (cups/day)	2	
			Water (cups/day)	8	
		DRI Selector			
		Male -	Basic Food	Groups	
		51 - 70 years 👘	Bread	8	
		Calculate DRIs	Fruit	3	
			Vegetable	0	
	Exchan	ges	Milk	2	
	Starch	8	Meat	4	
	Fruit	3	Fats	6	Re-Calculate Food
	Vegetable	6	Fat and Sugar	0	Groups after
	Milk Non-Fat or 1%	2			
	Milk Reduced Fat	0			changing Exchanges
	Milk Whole	0			
	Other Carbohydrate	0			
	Meat Very Lean	4			
	Meat Lean	0			
	Meat Medium Fat	0			
	Meat High Fat	0			
	Fat	6	Cal	culate Exchang	00
	Total Fat (g)	41			
	Total Protein (g)	80		r inputting dieta	iry
	Total Carbohydrate (g)	219	🖌 inta	ke	
	Total Calories	1560			
		Calculate Exchanges and Food Groups			

## Fields:

Insert Templates Drop Down - Insert goals from a template.

Dietary Intake Section - Basic dietary values. Has a protein calculator.

DRI Section - Use the DRI selector to calculate your DRIs.

**Exchanges Section** - After the dietary intake section is filled out you can click the button at the calculate exchanges and food groups button at the bottom to calculate them.

Basic Food Groups Section - Click the button below them to re-calculate them.

## Patient Lab Goals

Here you may enter the lab goals for the patient.

Clinica	al	Dietary	Labs							
nsert 1	Templa	te	*					E	dit	Cancel
2		Lab		+	Goal	÷	Units	*	Delete	
C-R	Reactive	e Protein					mg/L		Delete	
GF	R								Delete	
Glu	icose						mg/dL		Delete	=
HD	L Chole	esterol					mg/dL		Delete	
He	moglob	oin					g/dL		Delete	
He	moglob	oin A1c					%		Delete	
Ho	mocyst	eine					µmol/L		Delete	
Inta	act PTH	l)					pg/ml		Delete	
LDL	Chole	sterol					mg/dL		Delete	
Mic	cro Alb	umin					mcg/24hrs		Delete	
Ser	rum Alk	oumin					g/dL		Delete	
Ser	rum Cal	lcium					mg/dL		Delete	
Ser	rum CO	2					mm Hg		Delete	
Ser	rum Cre	atinine					mg/dL		Delete	-
•						1				

## Fields:

Insert Templates Drop Down - Insert goals from a template.

Lab - Name of lab goal.

Goal - Lab goal value.

Units - Units of lab goal.

**Delete** - Delete the lab goal.

## Patient Behavioral Goals

Here you may enter the behavioral goals for the patient.

Joe Murph	Age: 62	DOB	: 01/01/19	54				
Clinical Dietary	Labs Behavioral							
						Edit Behavio	r Templa	tes
	vior Goal	-	Goal % 🔸		Category	+	Delete	•
Eats perscribed diet *		~	100	Diet				
								_

#### Fields:

Behavior Goal - Insert goals from a behavior template.
Goal % - Percent adherence to the goal
Category- Category template of goal
Delete - Delete the behavior goal.

# **Patient Session**

Here you record your start and stop times; identify the diagnosis, facility, and MNT provider responsible for this visit. All this information is required for submitting claims creating your chart documentation; vital in the case of a future audit. Be sure to click "Create" after updating these fields to create a new record. Then start building your session notes.

Here in the session window you may record, view and edit data collected from your counseling session. During the assessment portion of your visit, you populate the clinical and dietary data screens. At the end of your visit you may prepare your recommendations (create a tailored list to handout) write your notes and finally share your note with your referring physician or post your notes to the medical record.

Write your session notes here.

	Digitally Sign Notes Go to class (only available if in class)
Home	Search Report Center Administration
Demographic History Insurance	Joe Murph     Age: 62     DOB: 01/01/1954     Print     Edit     Cancel       Date     7/25/2014     Start Time     06:30 AM      End Time     07:45 AM      Total Time: 75 min.       Diagnosis     2724 - HYPERUPIDEMIA     Facility     Office     Provider     Joe Demo RD
Physician Diagnosis	Session Notes Sign View Class
Medications Surveys	This patient wanted Medical Nutrition Therapy for their hyperlipidemia as identified by Y Behavioral
Labs Goals	Height 71 in Weight 213.0 BMI 29.8 Blood Pressure / mmHg Clinical >
Billing	Dietary Expenditure 2036 cal Intake 2,237 cal Fat 137 g 55 % Dietary ♥
Session(s)	Billing
/25/2014	Edit New Billing Options
11/4/2013 10/24/2013 3/16/2013	Item         Charge         Units         Adjustment         Payments         Balance         Status           96152         \$187.50         5         \$187.50         \$187.50         Claim Sent
	Payments Edit New Claims 🖳 Edit New
	Date Payer Amount Insurance Status Healthnet - Oregon Submitted
	Session Billing Create/Edit Payments Create/Edit Claim Delete Session

#### Fields:

Date - Date of service.

Start Time - Time session started.

End Time - Time session end. Total time is automatically calculated.

**Diagnosis** - Select a session diagnosis. List is from the diagnosis' you created in the patient diagnosis tab. **Facility** - Select the facility you are using for this visit.

**Provider** - Select the provider who is seeing the patient.

**Sign Button** - Added text at the bottom of your notes that this note was digitally signed. Only this user can edit the notes after signing them.

View Class Button - If this is a class this will take you back to the class form.

Notes Button - Takes you to the session notes form where you write your notes.

Behavioral Button - Takes you to the session behavioral values form.

Clinical Button - Takes you to the session clinical values form.

Dietary Button - Takes you to the session dietary assessment form.

**Billing Button** - Takes you to the session billing form. Where you will select a CPT Code for this session. **Claims Edit/New Buttons** - Allows you to create or edit a claim for this session.

**Payments Edit/New Buttons** - Allows you to create or edit a payment for a CPT Code or product for this session.

Delete Session Button - Allows you to delete this session.

# Patient Session Notes

This is the form where you create your session notes. Here you have access to many tools helping you create your notes. You can insert templates that you may have customized for your practice. Insert nutrition care process standardized nutrition terminology by inserting a variety of assessment data, a PES statement, intervention notes and monitoring and evaluation values.



Insert Data you have collected or this patient into your Notes.

## Fields:

**Templates List** - Lists all your template categories. Select a category and it will take you to an individual template to insert.

**Diagnosis Button** - Pops up PES statement creator. Helps you select a nutrition diagnosis and create the PES statement.

Select a Nutrition Diagnosis

Inserts the PES Statement into your notes

📴 Insert Diagnosis	Augu 10 2006	22 E
Search Diagnosis'		Save Cancel
Diagnosis	Etiology	Signs and Symptoms
excessive energy intake	related to poor food choices	as evidenced by high BMI (>30) and high fat % (
Example:		
<b>≥</b>		

**Intervention Button** - Pops up Interventions form where you select interventions for this patient. Note: You can also create a template with interventions and paste them into your notes.

Insert a group of intervention	ons you have saved Insert saved interventions
Insert Interventions	22
A-Z Category Search	Search Save Cancel
adaptive eating device bioactive substance management biotin supplement therapy calcium supplement therapy carbohydrate modified diet chloride supplement therapy chromium supplement therapy cobalt supplement therapy collaboration by nutrition professional with other nutrition professionals collaboration by nutrition professional with other providers commercial beverage, medical food supplement therapy	Insert Template Edit Saved Interventions
commercial food, medical food supplement therapy	Copyright 2013 American Dietetic Association
List of standardized intervention terms	List of interventions you have saved

**Monitoring and Evaluation Button** - Pops up the monitoring and evaluation form. You can select assessments or data you have collected on this patient and track it over time to see the change.



**Sign Button** - Added text at the bottom of your notes that this note was digitally signed. Only this user can edit the notes after signing them.

**All Session Notes Button** - Pops up a form with all previous session notes for this patient for your reference. **Assessments List** - Select an item here to insert data you have collected on this patient into your notes.

# Patient Session Behavioral Values

In this form you can record a patient's behavioral values. Select a template from the drop down and put in the adherence to that template.

Home	Search	Report Center	Administration	1		
Demographic	🤪 Joe Mi	urph	Age: 62	DOB: 01/01/1954		
History	Date: 7/2	5/2014 Time: 06:3	30 AM - 07:45 AM			
Insurance				Edit Behavioral Goals	Edit Behav	ior Templates
Physician	16		Behavior		Adherence 🗸	Delete 👻
Diagnosis	🥒 Eats perscribe	d diet			60%	
Medications	*					
Surveys						
Labs						
Goals	_					
Billing						
New						
Session(s)						
7/25/2014						
11/4/2013 10/24/2013						
8/16/2013						

#### Fields:

**Behavior**- List of behavioral templates **Adherence**- Percent adherence to template **Delete**- Delete session behavior

# Patient Session Clinical Values

In this form you can record a patient's clinical values. It will automatically calculate BMI for you if you put in height and weight. It calculates TEE & RMR after entering the weight and clicking the calculate button.

Demographic History	Joe Murph Date: 8/16/2013 Ti	ime: 09:15	Age: 60 DOB: 01/01/1954 AM - 10:15 AM	Print Edit Can
Insurance Physician	Height (inches)	71	Base Line Activity Level	1.1 *
Diagnosis	Weight (lbs) Body Mass Index (BMI)	247 34.5	Intentional Activity Intensity	3.1 👻
Medications	Blood Pressure - Systolic	122	Frequency/Week	1
Surveys	Blood Pressure - Diastolic	72	Duration (minutes)	20
Labs	Resting Heart Rate			
Goals	Percent Body Fat		Resting Metabolic Rate (RMR)	1960
Billing	Waist Girth		Activity Energy Expenditure (AEE)	17
	Hip Girth		Total Energy Expenditure (TEE)	2173
New	Walst to Hip Ratio			Calculate RMR,
Session(s) 11/4/2013	Random Glucose			AEE, and TEE
8/16/2013				

#### Fields:

Height - Height in inches

Weight - Weight in Ibs

Height - BMI - auto calculated if height and weight are filled in.

Base Line Activity Level - Enter or select a value for calculating Total Energy Expenditure (TEE)

Resting Metabolic Rate (RMR) - Calculated by clicking the calculate button below.

Activity Energy Expenditure (AEE) - Calculated based on Intentional Activity values in section above.

Total Energy Expenditure (TEE) - Total calories expended in a day, calculated from calculate button below.

## **Patient Session Dietary Values**

In this section you can enter your dietary analysis values. This can be calculated for you if you had the patient fill out a food frequency survey.

Home	Search Re	port Center	Administrat	tion	$\backslash$			
Demographic	Joe Murph		Age: 60	DOB:	01/01/1954	4 Print	Edit Cancel	
History	Date: 8/16/2013	Time: 09:15	AM - 10:15 AM		Ins	ert FFA	<b>*</b>	
Insurance	Canta				Fred Co.			
Physician		nt Estimates			Food Gro	Jups		
Diagnosis	Total Energy Expendit		-	Bread		0		
Medications	Energy Intake	223		Fruit		2		=
Surveys	Fat (g)	137	7	Vegeta	ble	0		
Labs	Fat %	55		Milk		3		
Goals	Mono Saturated Fat 9			Meat		9		
	Saturated Fat %	16		Fats		0		
Billing	Cholesterol	277		High Fa		0.5		
New	Protein	119	)		Exchan	ges		
Session(s)	Protein %	21		Starch		3.5		
11/4/2013	Carbohydrate	139	)	Fruit		2		
8/16/2013	Carbohydrate %	25		Vegeta	bles	0		
	Fiber	26		Other		1.1		
	Folate	436	ō	Milk No	on-Fat or 1%	0		
	B6	2.0	l .	Milk Re	duced Fat	0		
	Vitamin E	9.0		Milk W	hole	0		
	Iron	15		Meat V	ery Lean	3		-
1	(Ballaisee)	700.0						-

#### Calculate Dietary Analysis based on Food Frequency Survey

#### Fields:

Insert FFA - Calculate dietary analysis based on the food frequency survey you select.

Content Estimates - Basic Dietary values

Food Groups - The calculated number of servings from each of the basic food groups

**Exchanges** - The calculated number of servings from each exchange group his eating pattern represents.

## **Patient Session Billing**

In this form you can create a billed item(s) for this session. This includes CPT Codes and products. Only one time based CPT Code can be created here. You can add payments and notes to the billed item.

Home	Search	Report Center Admir	istration		
Demographic	Joe M	lurph			Edit Cancel
History Insurance Physician Diagnosis Medications Surveys	Type CPT Code Billed Date Charge Units Adjustment	CPT Code 97802 978	Payments Payment Date 8/16/2013 8/19/2013 9/9/2014	Edi Amount \$15.00 \$50.00 \$25.00	t New Payer Patient CIGNA Healthnet - Oregon
Labs Goals Billing New	Status Notes Add M Patient Respon		Balance \$40	0.00	
Session(s) 11/4/2013 8/16/2013					X

#### Fields:

Type - Select "CPT Code" or "Product"

CPT Code - Select a CPT Code

**Product** - Select a Product

Billed Date - This should be your session date, you can edit it if this billed item isn't attached to a session.

Charge - Total charged for this billed item

Units - CPT Code units or quantity for products

Adjustment - Claim adjustments

Status - Status of billed item

**Notes** - Create notes on this billed item for your reference.

Payments - Add or edit patient and insurance payments for this billed item.

# **Patient Payments**

Payments can be accessed in the patient session, patient billing section and the search payments tab.

	Payment		<u> </u>
		Create	Cancel
Select Patient or Insurance	Type Patient Payment Date Payment Method Check Number Amount	Patient Joe Murph 10/2/2014	
Will be automatically— applied to session.	Un-Applied Applied List Patient Da	Edit New ate Applied Item	EOB Entry

# Billing

Here you view and record the billing elements of this visit including CPT codes, claims, payments and adjustments. Most of the patient's billing is done in the session tab.

## **Billed Items**

Here you can view all the patient's billed items. Create a super bill/receipt for a billed item or create a statement/invoice for all the patient's billed items. The super bill will invoice only one session at a time.

History       Billed Items       Claims       Payments         Insurance       Edit       New Product       Image: Claims       Payments         Diagnosis       Edit       New Product       Image: Claims       Payments         Diagnosis       Date       Item       Charge       Units       Adjustment       Payments       Balance       Status         Insurance       Date       Item       Charge       Units       Adjustment       Payments       Balance       Status         Insurance       Date       Item       Charge       Units       Adjustment       Payments       Balance       Status         Insurance       Date       Item       Charge       Units       Adjustment       Payments       Balance       Status         Medications       Surveys       Balance       Status       Status       Claim Sent         Labs       Goals       Super Bill       Super Bill       Super Bill       Status       Codes have to be created from a session	Home	Search	Report Cen	ter	Admin	istration			
Billed Items     Claims     Payments       Insurance     Edit     New Product       Diagnosis     Date     Item     Charge     Units     Adjustment     Payments     Balance     Status       Indications     Status     11/4/2013     97803     \$225.00     6     (\$55.00)     (\$55.00)     \$115.00     Claim Sent       Surveys     Itabs     8/16/2013     97802     \$150.00     4     (\$20.00)     \$40.00     Claim Sent       Billing     Super Bill     Super Bill     * CPT Codes have to be created from a session     *     CPT Codes have to be created from a session	Demographic	Joe Murph	n	Ą	ge: 60	DOB: 01	/01/1954	📳 Stat	ement
Physician Edit New Product   Diagnosis Date Item Charge Units Adjustment Payments Balance Status   Medications Surveys 11/4/2013 97803 \$225.00 6 (\$55.00) (\$55.00) \$115.00 Claim Sent   Surveys Labs 97802 \$150.00 4 (\$20.00) \$90.00) \$40.00 Claim Sent   Billing Super Bill   New ession(s)   1/4/2013 * CPT Codes have to be created from a session	· · · ·	Billed Items	Claims	Paymen	ts				
Diagnosis       Date       Item       Charge       Units       Adjustment       Payments       Balance       Status         Indications       11/4/2013       97803       \$225.00       6       (\$55.00)       \$115.00       Claim Sent         Surveys       11/4/2013       97802       \$150.00       4       (\$20.00)       \$40.00       Claim Sent         Goals       Image: Super Bill       Super Bill       Image: Super Bill <td></td> <td></td> <td></td> <td>_</td> <td>_</td> <td></td> <td></td> <td></td> <td></td>				_	_				
Indecision         11/4/2013         97803         \$225.00         6         (\$55.00)         (\$55.00)         \$115.00         Claim Sent           Surveys         Iabs         97802         \$150.00         4         (\$20.00)         \$40.00         Claim Sent           Goals         Image: Super Bill         Ima	Physician	Edit	New Product						X
Medications       8/16/2013       97802       \$150.00       4       (\$20.00)       \$90.00)       \$40.00       Claim Sent         Labs       Goals       Image: Super Bill       Image: SuperBill <td< td=""><td>Diagnosis</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	Diagnosis								
Labs Goals Billing New ession(s) 1/4/2013	Medications				_				
Goals       Super Bill         Billing       * CPT Codes have to be created from a session         New       ession(s)         1/4/2013       * CPT Codes have to be created from a session	Surveys								
Billing     Super Bill       New     * CPT Codes have to be created from a session       session(s)     1/4/2013	Labs								
Billing       New       * CPT Codes have to be created from a session       ession(s)       1/4/2013	Goals								
New ession(s) 1/4/2013	Billing	Super Bill							
ession(s) 1/4/2013		* CPT Codes ha	ave to be create	d from a s	ession				
1/4/2013									
	Session(s)								
	1 201 2023								

## Patient Claims

Here you can view all the patient's claims and their status. You can create a claim in this window (it is easier to create the claim in the patient sessions tab). You can create the electronic export file for Office Ally here (it is easier to create the export file in the search claims tab). \*If you have a CPT code that is not time based you can create a claim for it here.

Home	Search	Report Center	Adminis	tration			
Demographic	Joe Murph	i	Age: 60	DOB: 01/01	/1954		Statement
History Insurance	Billed Items	Claims Pay	ments				
Physician	Edit	New				×	<
Diagnosis	Date of Service	Insurance		CPT Code	Charges	Submitted Date	
-	11/4/2013	Healthnet - Oregon		97803	\$225.00	11/15/2013	
Medications	8/16/2013	Healthnet - Oregon		97802	\$150.00	10/23/2013	
Surveys							
Labs							
Goals		25 million and an and					-
Billing	Submit Clai	ims - Electronically					
New							
Session(s)							
7/25/2014							
11/4/2013							
11/4//11/5							

## **Patient Payments**

Here you can view all of a patient's payments.

Home	Search	Report Cer	iter Administ	ration	
Demographic	Joe Mur	rph	Age: 60	DOB: 01/01/1954	🕼 Statement
History Insurance	Billed Iter	ns Claims	Payments		
Physician	Edit	New		×	
Diagnosis Medications Surveys Labs Goals Billing	Date 9/9/2014 9/9/2014 8/19/2013 8/16/2013	Payer Healthnet - Oregor Aetna CIGNA Patient	Amount \$25.00 \$55.00 \$50.00 \$15.00	: Applied \$25.00 \$55.00 \$50.00 \$15.00	
New Session(s) 7/25/2014 11/4/2013 8/16/2013					

Enter Payments from an Explanation of Benefits (EOB) document from insurance. (EOB Payments)

Easily enter payments and adjustments from explanation of benefit documents that you receive from your insurance company. To open this form click on the "EOB Payment" button in the "Search Payments" tab, or on the "EOB Payment" button in the payments form.

	Home	Sea	arch Rep	oort Center	Administra	ation		
List of patients	Insurance	CIG	NA	Ŧ			Edit	New EOB
List of patients with balances	Payment Da	te 10/2	2/2014	Ci	neck Number			+
from this	Payment Me	ethod Che	eck	▼ Ar	mount	\$55.00		Enter New Payment
insurance company				U	n-Applied	\$55.00		Fayment
company	Patient	CPT Code	Date	Charge	Units Adjustn	nent Payments	Balance	
	Joe JTAte	97802	9/17/2014	\$150.00	4	(\$20.00)	¢120.00	
		97802	9/19/2014	\$150.00	4	(\$20.00)	\$130.00 \$55.00	
		97803	9/20/2014	\$150.00	4		\$135.00	
		57805	· · ·			(\$15.00)	\$320.00	
	Joe Moni	k	Patient Total:	\$375.00	)	(300,00)	\$520.00	
		97802	10/23/2013	\$75.00	2		\$75.00	<b>P</b>
		97804	10/23/2013	\$50.00	2		\$50.00	<b>T</b>
		G0109	10/24/2013	\$50.00	2		\$50.00	<b>F</b>
		97804	7/25/2014	\$50.00	2		\$50.00	<b>T</b>
			Patient Total:	\$225.00	)		\$225.80	<b></b>
					Apply			
					Payme	nts/Adjustn		/ View Notes
							Auu	a view Notes

#### Apply EOB Payment

-	EOB Billed Item	]	
d	Joe Monk Create		
q	CPT Code: 97802 Date of Service: 10/23/2013 Line Charge: \$75.00		
6	Status: Claim Sent		Adjust remaining
	Adjustment Adjust	┝	Adjust remaining balance and set
	Change Status	L .	status to "Closed"
	Applied Amount Un-Applied: \$55.00		

## Claims

Below is our CMS 1500 claim form window. You can edit any field in the claim form before you print it out. You can add up to 6 CPT codes per claim form. When you create a claim all the required fields should be filled in. You can print the form out on paper with or without the form background. The claim can also be sent electronically via office ally (see search claims form).

Home	Search	Repo	rt Center	Adm	inistration									
+ Patient	Joe Murp	h					Re-Sub	mit	Print	CMS 1500	Т	Edit	Ca	incel
CMS 1	1500 F	orm			Sub	mitte	d: 11/15/	2013		_				
										Irance He		-		* 🙆
	RE MEDICAI			CHAMPV		HEAL	TH PLAN		A BLK LUN		1a.	Insured		mber
O[Medicar	re#) (Medicaio					data	Sex	0(0		(104) 's Name (0		AE23434	323	
Last Murph	First Jo		MI	3. Pat	ient's Birth	date	M @ F		4. Insured Last SAM		irst	mrationt	N	
	ddress (No. Si		IVII		ient Relatio	onshir				's Address	_	treet		
825 S 55th St		irectj			) Spouse (					Address	(no. 5	uccij		
City		State		8. Re:	served for I	NUCC	Use	(	City			State		
Molalla		OR 👻											-	
Zip Code		Telephone						2	Zip Code			Telephor	ne	
97038		(111) 222-33	33											
9. Other Insu	red's Name			10. ls	Patient's Co	onditi	on Relate	ed To: )	11. Insure	d's Policy G	Group	or FECA N	umber	
Last	First		MI		ployment? (		t or Previo							
a. Other Insu	red's Policy or	Group Numb	er	0	Yes @ No	0			a. Insured	's Birthdate	e	Se		
					to Accident?		ace (State)		b. Other C	taine PD		MO	FO	
b. Reserved 1	for NUCC Use				Yes @ No		Ŧ		o. Other C	alm ID				
o Poronuel (	or NUISS Line				her Accident				c. Insuran	ce Plan Nar	me or	Program	lame	
c. Reserved f	or NOCC Use			0	Yes @ No	0		ľ		and the second shade	101	- officiants	-0-110	
d. Insurance I	Plan Name or	Program Nam	16	10d. (	laim Code:	5			d. Is There	Another Hea	lth Ben	efit Plan?		
									() Yes	⊛ No If y	yes, ret	urn to and	complet	te item 9 a-d
12. Patient's o	or Authorized	Person's Sign	ature					;	13. Insure	d's or Auth	orized	Person's	Signati	ure
Signed (	🖲 Yes 🛛 🔘 No	0							Sign	ed @ Yes	01	10		
14. Date of Cu	urrent Illness,	Injury, or Pre	gnancy		15.0ther	Date		1	16. Dates P	atient Unab	le to W	ork in Curr	ent Occ	upation
		1							From		то			
17. Name of F	Referring Phy:	sician 1	.7a.					-	18. Hospita	lization Dat	tes Rela	ted To Cur	rent Ser	vices
DN 🔻 Carl	Inker	* 1	7b. NPI	123334	13232				From		то			
19. Additiona	l Claim Inform	nation	20. 0	utside Lab	? Chaŋ	ges		-	22. Resub	mission Co	de	Origni	al Ref.	No
			O Ye	s ® No										
21. Diagnosis	or Nature of I	llness or Inju	ry. (24E)	ICD Ind.	9	23. Pr	ior Autho	orizatio	on Numbe	er				
A. 2724	v B		- C		v	D.			w					
Ε.	* F.			i	-				-					
I. 24. A.	▼ J. B.		_	t.	7 Supplied	L	E.	E.		H.	L			
24. A.	Place	C. D. Proc	edures, Se				gnosis	P.	G.	EPSDT				
Date of Ser	of	EMG CPT	Code	Modi A B	C D		-L)	Charg	es Units	Family Plan	ID Qualit	Rend Provid	ering ler NPI	
1 11/4/	2013 11 -	97808	-	<b>T</b>		A		\$225.0	00 6			12345	5	BOX
25. Federal Ta	ax ID Number	© SSN		it's Accour	t No. 2					tal Charge				
1234454		@ EIN	7				es 🛞 N		\$225		\$0.00		\$225	.00
-	e (Electronic C	laims Only)			Location ar	nd Info	ormation			lling Provid				
First Name	Joe		-	lame Offi						g Provider		ple Practi	ce	
MI Last Name	Deer		Address	111	S Sample R	d			Addr	ess	111 5	i Test Rd.		
Last Name Type Full Nar	Demo Joe Demo	0	City	Sam	nle				City		Sam	ole		
Date	11/15/20		State			94321	2323		State			- Zip	94323-	2321
					_ · ·				Phon		_	111-2222		
Add CPT Cod	e	Ŧ	Rende	ring Provid	ler Joe De	mo	Ŧ		Тахо	nomy Code	-			-
	Creater 2	dame.	a. NPI						a. Bill	ing/Group	NPI			
Ť	Create Secon	uary							1234	54				

# PQRS Codes

The MNT Assistant will allow you to add a limited number of PQRS CPT Codes to your claims. To get started using PQRS open up an insurance company (such as Medicare) and mark the PQRS checkbox. This will allow you to add PQRS codes to claims for that health plan. The MNT Assistant will automatically add the relevant PQRS codes to the drop down list selection depending on the patient's "BMI" and include codes for "Current Medications in the Medical Record" and "Elder Maltreatment Screen and Follow-up Plan." For details on PQRS reporting refer to the CMS PQRS website

https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/index.html.

	Diagnosis or Na			on index	1.1.1.1.1.1.1	100	0.0 114	d. 9	<u> </u>		r Authorization	munities m		100000		-	
A.	A0100	× 1	3.		~	C.				• D.	3	*	Add	CPT Code	e.	*	
F.		V.			4	6.	<u></u>			v H.	2	*	Add	PQRS Co	de	¥.	
t,		4	L		×	К.:				V L		*			CPTCode	Descri	ption
24,	A.	Β.	C.	D, Proc	edures,	Serv	ices,	or Sup	plies	E,	E.	G,	H.	- Ii.	68427		entation of Current Medications in the Medical Record
1	Date of Service	Place of Service	EMG	CPT	Code	. A		idifier Ç	D	Diagn (A - )	Charges	Units	EPSDT Family Plan	ID Quality	Provider NPI	Elder 1	Aaltreatment Screen and Follow- up Plan
1	10/1/2015	11 ~		97804	~			1		A	\$100.00	2			123456789		
2	10/1/2015	11 ~		G8427	~		1	10		A	\$0.01	1			123456789		
25.	Federal Tax ID	Number		Ōssn	26. Patr	ent's	Acco	unt N		27. Acces	ts Assignment?	28.10	tal Charg	d29. Ame	ount Paid Bala	ance	
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Articles and more information can be found here: www.mntassistant.com/pqrs

# Classes

This is where you keep track group sessions, or courses you teach. Create a course, create the classes for the course, add students and manage reimbursement for the class.

Tabs for tracking class Insert a Class Template

Home	Search	Report Cer	iter	Administrat	ion			
Class	Billing Plan	Payments	Referral	Goals	Depos	it		
Title: Heart	Healthy Life	estyle Tem	plate	<b>*</b> _ @		Print	Edit	Cancel
	This is the desc goes here.	ription of a course	e offered to	a group of I	patients a	t our clinic	c. General d	esciption
Provider J	oe Demo	$\sim$			Roster	New	Switch	×
Facility F	RCP	$\sim$			Patient			
Individual	Classes				Joe Mor	nk		
Edit	New				Joe Mur			
Class Date	Start Time	End Time	Attended	d	Kevin So Joe Smo			
7/25/2014	06:30 AM	07:45 AM	6					
10/24/2013	3:45 PM	4:45 PM	6					
10/23/2013	12:00 PM	1:00 PM	2					
Ť			Cla	ass Folder	Reports			~
		с	pen Class	s Folder to	Store Fi		lass Repo	rts

# **Class Sessions**

Here you can track group sessions. This form will allow you to write a note and have it attached to each patient attending the class. You can also easily bill and create claims for each patient attending the class.

## Insert Templates

Home	Search	Report C	enter	Administra	ation			
Class B	illing Plan		Referra	al Goals	Depo	sit		
📀 Heart I	Healthy Li	festyle			Print	Edit	Cancel	
Date 7/25/20	14 🛄 S	tart Time 06:3	30 AM 🗸	End Time 0	7:45 AM	Total Tir	me: 75 mi	n.
Facility Office		$\sim$	Provider	Joe Demo		$\sim$		
Templates Diabetes, Type 2 GI Distress Dyslipidemia Gestational Diabe Chronic Kidney Dis Intensive Obesity Session Values Pediatric Obesity Patients	tes Me lease Counse	ss Notes						
Name Monk, Joe Monk, Joe Murph, Joe Scott, Kevin Smow, Joe	ד ד ד ד	Attendance True True True True True	Open a	Patient's Info		Bulk Entr		<sup>gn</sup> ical Data

# **Report Center**

The report center is a list of practice wide reports you can use to get information about your practice. First you select a report, then select the filters you want. Print it out or view it in excel. \*Requires MS Excel 2003 or greater.

Home	Search	Report	Center	Administratio	on	
Sele	ct Report			Select Filters		View Report Report Export File Location C:\Apps

#### **Reports:**

**Patient Aging Report** - View which patients have an outstanding balance. Select either dates of service 0 - 30 days old, 30 - 90 or 90+.

Classes Report - View classes

Patient Label - Print patient labels

Patient Emails - See all your patients emails, export to excel to use in an email program.

Activity Report - See your practice session activity.

Patient Overview - Overview of each patient.

Payments - View each payment and the patient is is attached to.

## **Group Analysis Reports**

This form will allow you to see change over time reports for each clinical, dietary or lab value. These reports will allow you to see patient, provider or practice performance.

Home Search	Report Center Administration	
Select a Value	Select Filters	View Report
Session Weight OR Lab	Facility       Physician       Insurance       Patient       Search Patients	<ul> <li>Report</li> <li>Excel</li> <li>Export File Location Edit</li> <li>C:\Apps</li> </ul>

## **Referral Form**

This will allow you to generate a patient referral form with all the patients information filled out.

Setup the Referral form in the Administration tab > Referral tab

List of ICD 10 codes the patient might have that you can bill for

Home	Sear	ch Rep	ort Center	Adminis	tration	have that	at you ca	in dill tor	
Practice	Physicians	Insurance	Facilities	Providers	Users	Templates	Values	Referral	
							S	ave Cano	el
ICD 10 Co	odes								
Edit	New								
110	Essential (pri	imary) hyperte	ension			CIRCULATORY	SYSTEM		^
1129	Hypertensive	e renal disease	, unspecified	CIRCULATORY SYSTEM					
12510	Coronary ath	herosclerosis			CIRCULATORY SYSTEM				
1509	Heart failure	, unspecified			CIRCULATORY SYSTEM				
E1065	Diabetes typ	e 1 uncontrol	ed		ENDOCRINE, NUTRITIONAL AND METABO				
E109	Diabetes typ	e 1			ENDOCRINE, NUTRITIONAL AND METAB				
		e 2 unspecifie		d		ENDOCRINE, NUTRITIONAL AND METABC			
		h ketoacidosis			ENDOCRINE, N	UTRITIONAL	LAND METAB	C	
E119	Diabetes typ	e 2 unspecifie	d			ENDOCRINE, N	UTRITIONAL	LAND METAB	( <sub>\u03eb</sub>
Order Text:	Provide Me	dical Nutrition	Therapy (ma	v include CHI	P) by a				
		Dietitian Nutri							
						×			
Email:	office@life	stylemedicinei	nc.com						
Website:	www.lifest	ylemedicinein	c.com				$\overline{}$		
							t the refe dering	erring phys	icia

## Fields:

**ICD 10 Codes** - Create ICD 10 codes that the patients you are seeing may have that you can bill for. See image below.

Home	Sear	ch Re	port Center	Administ	ration					
Practice	Physicians	Insurance	Facilities	Providers	Users	Templates	Values	Referral		
4							Save	Cancel		
ICD 10 Co Alternate	ode: Description:	I10 - Essent	ial (primary) hy	pertension		•••	- Se	elect IC	ח 10 נ	Code
Category	:	CIRCULATO	RY SYSTEM				00			Coue
			Category codes or	-				<b>*</b>		

Order Text - Description of what the physician is ordering by referring to you. Email - Your business email address Website - Your business website address

#### Example Referral Form (open in the patient physician form):

	Referral
Plea	se complete and FAX to <u>(866) 971-1354</u>
Patient Informat	tion
Patient	Jim TestR
Date of Birth	2/2/1990
Health Ins. #	123456
Phone	
Test 2 A0103 T Test1 E1121 T	yphoid pneumonia ype 2 diabates mellitus with diabatic ephrop ath y
	strictions? [] NO; [] Yes; If yes, limit to: orting lab data. (i.e., fasting glucose, LDL, e-GFR) rmation Paul Healer
Physician Infor Physician NPI Phone	1234567890
Physician NPI	

# How To Learn More

When you have questions, please don't hesitate to contact us by email or give us a call. We are on Pacific Standard time, so for those on the East coast we are available late at night. For those in Alaska or Hawaii, we are up early. Regardless of the time you need help we will try our best to get back to you as soon as possible. Please check out the support page on our website at <u>www.mntassistant.com</u>. Here you will find videos that are designed to help you through various tasks and procedures. We look forward to supporting you as you make Medical Nutrition Therapy an integral part of 21st century healthcare.

Lifestyle Medicine Group Phone: 866-850-5070 info@mntassistant.com